Combatting Fraud in Higher Education

★ 2024 ★

*TASFAA *

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Types of fraud

Identifying Types of Fraud:

Family Fraud

- Most common
- · Self-reported by alleged victim
- · Victim knows the suspect

Identity Theft

- Suspect steals borrower/cosigner information
- Borrower listed on application is not attending school
- Schools typically identify the fraud

Synthetic Fraud

- · Borrower does not exist
- Fabricated identity
- Sophisticated criminal activity complex to uncover



Where we were....











Are these people real?





Link to a face generator https://generated.photos/face-generator



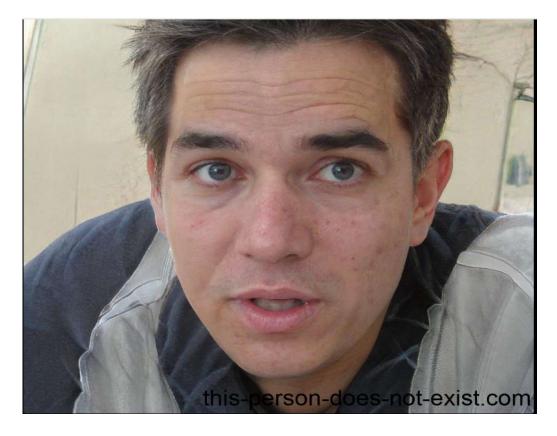
Al generated face



<u>https://tineye.com/</u> verifies this image as a stock image used at several different websites.



Made in 40 seconds or less









ID card manufactured

Same backgrounds, printing cards instead of just using a computer image overlay. Adds depth, can be propped up, capable of creating documents from multiple states.







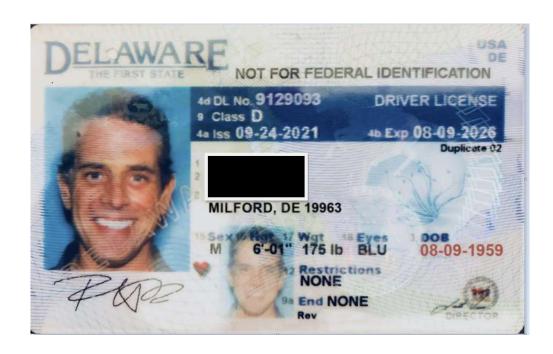
ID card overlay







Do you know this guy?





College Ave Investigation Process

Name: SSN:

Address: 1503 SMITH ST

Reported On: 11/01/2023 **First Reported:** 08/01/2023

Address: 10114 LINDELAAN DR

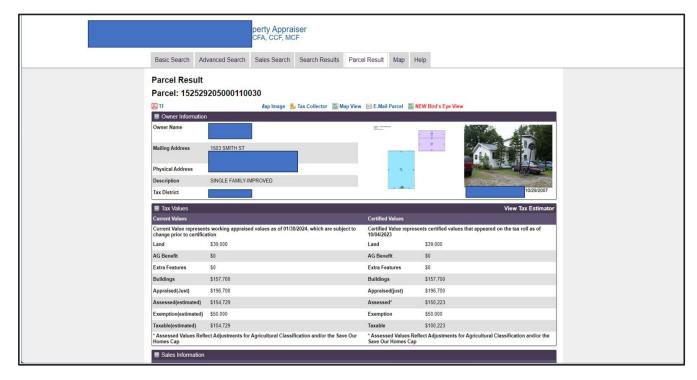
Reported On: 07/01/2022 **First Reported:** 12/01/2011

Address: 15604 CASHMERE LN

Reported On: 07/01/2008 **First Reported:** 01/01/1992



College Ave Investigation Process





Resources

Kiplinger 's Personal Finance 7/2023, Fight Back Against Fraud and Identity Theft article.

College Ave Student Loans, Fraud Prevention Information fact sheet

Experian: Optimizing fraud strategies in an ever-changing environment report. Report | 2023 U.S. Identity and Fraud Report (experian.com)

Experian Identity Protection https://www.experian.com/protection/compare-identity-theft-products/

Experian Personal Privacy Scan https://www.experian.com/protection/personal-privacy-scan/

Experian Steps for Victims of Fraud https://www.experian.com/blogs/ask-experian/credit-education/preventing-fraud/credit-card-fraud-what-to-do-ifyou-are-a-victim/



Resources

FSA (GENERAL-23-09) Updates to the Gramm-Leach-Bliley Act Cybersecurity Requirements

https://fsapartners.ed.gov/knowledge-center/library/electronic-announcements/2023-02-09/updates-grammleach-bliley-act-cybersecurity-requirements

FSA Changes to 2022-2023 Verification Requirements | Knowledge Center https://fsapartners.ed.gov/knowledge-center/library/dear-colleague-letters/2022-05-18/changes-2022-2023-verification-requirements

Dear Colleague Letters (GEN-15-18) Protecting Student Information https://fsapartners.ed.gov/knowledge-center/library/dear-colleague-letters/2015-07-29/protecting-studentinformation

(GEN-16-12) Protecting Student Information

https://fsapartners.ed.gov/knowledge-center/library/dear-colleague-letters/2016-07-01/gen-16-12-subjectprotecting-student-information



Resources

Coordination between OIG and FSA

OIG's Distance Education Fraud Ring Investigative Program Advisory Report http://www2.ed.gov/about/offices/list/oig/invtreports/14210001.pdf

Information for Financial Aid Professionals (IFAP) http://www.ifap.ed.gov/ifap/

Dear Colleague Letter GEN-11-17 http://www.ifap.ed.gov/dpcletters/GEN1117.html

Final Management Information Report PIN Security Vulnerabilities http://www2.ed.gov/about/offices/list/oig/auditreports/fy2013/x21l0002.pdf





Contact Information

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